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Subject: Steelcraft West Coast Service Center Lead Time Bulletin

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Steelcraft West Coast Service Center

January 17th, 2019

West Coast Service Center Lead Time Bulletin

The chart below lists the average lead-times demonstrated from the West Coast Regional Service center to target a 98%+ on time delivery. Actual lead-times may vary and will be noted on the order acknowledgement taking into consideration final information date, complexity and quantities of material ordered.

This is a weekly update and an updated schedule will be sent next week at a similar time.

Product Category	Average Lead-Time	Current Week Lead-Time
Frames		
Stock frames and parts	1 day	No change
Custom frames	12 day	15-20 days
Modified frames	1 Week	No change
**Specialty frames - 12ga, Kerf, Thermal Break, etc.	4-5 weeks	5-6 weeks
Doors		
Stock doors	1 day	No change
Modified doors	1 week	No change
** Finish paint and Graintech	5 weeks	10-11 weeks
** Paladin with Von Duprin WS99 or Schlage Multi-point	5 weeks	6-7 weeks
** Paladin - all other approved hardware	8 weeks	No change
** Custom Doors	4 weeks	No change

** Items shipping from Blue Ash, Ohio. Lead-Times listed are factory lead times + 1 day cross docking. For larger quantities please contact Customer Care for a better estimate on time.

Thank you for your business!
West Coast Regional Customer Care (877) 671-7011

KRYPTONITE ■ LCN ■ SCHLAGE ■ STEELCRAFT ■ VON DUPRIN



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