

From: Allegion <contactus@allegion.com>**Subject: Steelcraft West Coast Service Center Lead Time Bulletin**[Click here](#) to view this message in a browser window.

Steelcraft West Coast Service Center

December 6th, 2019**West Coast Service Center Lead Time Bulletin**

The chart below lists the average lead-times demonstrated from the West Coast Regional Service center to target a 98%+ on time delivery. Actual lead-times may vary and will be noted on the order acknowledgement taking into consideration final information date, complexity and quantities of material ordered.

This is a weekly update and an updated schedule will be sent next week at a similar time.

Product Category	Average Lead-Time	Current Week Lead-Time
Frames		
Stock frames and parts	1 day	No change
Custom frames	12 day	20 days
Modified frames	1 Week	No change
**Specialty frames - 12ga, Kerf, Thermal Break, etc.	4-5 weeks	10-11 weeks
Doors		
Stock doors	1 day	No change
Modified doors	1 week	No change
** Finish paint and Graintech	5 weeks	11-12 weeks
**Paladin with Von Duprin WS99 or Schlage Multi-point	5 weeks	7-8 weeks
**Paladin - all other approved hardware	8 weeks	No change
**Custom Doors	4 weeks	5-6 weeks

** Items shipping from Blue Ash, Ohio. Lead-Times listed are factory lead times + 1 day cross docking. For larger quantities please contact Customer Care for a better estimate on time.

Please reference the Steelcraft 2019 Holiday Lead Time Notice for order cutoff dates around the Holiday's for the above listed cross docked items.

Thank you for your business!
West Coast Regional Customer Care (877) 671-7011



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