

STEELCRAFT®

Chino Service Center Lead Times



Date: October 23, 2025

Subject: Weekly shipping schedule for orders received the week of October 27, 2025

The chart below lists the average lead-times demonstrated from the West Coast Regional Service Center to target a 98%+ on time delivery. Actual lead-times may vary and will be noted on the order acknowledgement taking into consideration final information date, complexity and quantities of material ordered. Thank you for your continued support.

Product Category	Current Week Lead-Times*
------------------	--------------------------

Frames	
Stock frames and parts	1-2 days
Custom frames	2 weeks
FT-Series (Thermal Break) ** NEW Offering **	3 weeks
Modified frames	1 week
**Specialty frames - 12ga, Kerf, etc.	5-6 weeks

Doors	
Stock doors	1-2 day
Modified doors ** L 16 Now Available **	1 week
**Express Custom Doors (OEW only)	5 days
**Rapid Doors – - Seam welded add 1 weeks	12-13 weeks
**Non-Stock Falcon Doors	12-13 weeks
**Custom Doors	12-13 weeks
**Paladin with Von Duprin WS99 or Schlage Multi-point	12-13 weeks
**Paladin - all other approved hardware	12-13 weeks
**Finish paint and Graintech	16-17 weeks

Note: OEW is the preferred method of ordering. All faxed or emailed orders will add at least 5 days of additional lead-time for processing depending on order type and size.

** Items shipping from Blue Ash, Ohio. Lead-Times listed are factory lead times + 4 day cross docking.
For larger quantities please contact Customer Care for a better estimate on time.