

STEELCRAFT®

Chino Service Center Lead Times



Date: April 16, 2026

Subject: Weekly shipping schedule for orders received the week of April 20, 2026

The chart below lists the average lead-times demonstrated from the West Coast Regional Service Center to target a 98%+ on time delivery. Actual lead-times may vary and will be noted on the order acknowledgement taking into consideration final information date, complexity and quantities of material ordered. Thank you for your continued support.

| Product Category | Current Week Lead-Times* |
|------------------|--------------------------|
|------------------|--------------------------|

| Frames | |
|---|-----------|
| Stock frames and parts | 1-2 days |
| Custom frames | 2 weeks |
| FT-Series (Thermal Break) ** NEW Offering ** | 3 weeks |
| Modified frames | 1 week |
| **Specialty frames - 12ga, Kerf, etc. | 5-6 weeks |

| Doors | |
|---|-----------|
| Stock doors | 1-2 day |
| Modified doors ** L 16 Now Available ** | 1 week |
| **Express Custom Doors (OEW only) | 5 days |
| **Rapid Doors – - Seam welded add 1 weeks | 7-8 weeks |
| **Non-Stock Falcon Doors | 7-8 weeks |
| **Custom Doors | 7-8 weeks |
| **Paladin with Von Duprin WS99 or Schlage Multi-point | 7-8 weeks |
| **Paladin - all other approved hardware | 7-8 weeks |
| **Finish paint and Graintech | 8-9 weeks |

Note: OEW is the preferred method of ordering. All faxed or emailed orders will add at least 5 days of additional lead-time for processing depending on order type and size.

** Items shipping from Blue Ash, Ohio. Lead-Times listed are factory lead times + 4 day cross docking. For larger quantities please contact Customer Care for a better estimate on time.